

City Survey Results

2. Please rate your overall satisfaction as a resident of Reile's Acres. - Comments

Answer

Was very pleased with the snow removal last year. Hard working crew that was very efficient. On one occasion our house was hit with snow from the large snow blower, though.

We like Reile's Acres. Sadly, there is little or no communication from the city level. We find out about issues after the fact. It was promised several years ago that communication would be improved. It has not. **We are trying our best to communicate but not turn into white noise. Your best avenue for updates are the council meeting minutes.**

Quiet and peaceful. Great neighbors!

Love the small town feel of our community just outside the city. Very proud to call Reile's home

Every home owner paid \$2000 for sidewalks in the 9th addition but now only half the sidewalks as originally planned will be poured? Do we all get \$1000 back? **The sidewalks have always been a one side of the street intent. The amount collected does not even cover the actual costs. This has been supplemented with any additional fees remaining from application fees.**

Love it here!!!

I am concerned with youth on 4-wheelers, side-by-sides riding up and down the streets. **We are, too. We will continue to communicate with residents. Without a dedicated law enforcement presence, this will most likely always be a challenge.**

Only been here a month

It will be exciting to live and grow with the new community...

The only thing the city cares about is the new housing. Shit on the people who have been here paying taxes to build this town. **We are sorry you feel this way. Although completing the new addition seems like a high priority, many funds have been spent on roads and sewers in the older portions of town. We invested over \$200,000 in the last 2 years on parks and infrastructure in areas other than the 9th addition.**

How the drainage ditch was handled when the new subdivision was platted. Didn't really consider the burden of maintenance to the home owners. Overall great city and great leadership but I think this could have been owned and maintained by the city as it was originally. Have talked to homeowners to the North and they don't know how they will get across to mow when the ditch is wet, which is most of the time.

I think the city has done an outstanding job on the new addition and the parks.

3. How often do you visit the city website? - Comments

Answer

Would like to see the building permits shown on the website like Fargo does. Be nice to know what contractors are working in the city and projects are. **We can do that. Building inspectors will post the Permits on the webpage.**

Forget to check and busy with life and job

More than once a day.

I go there for meeting notes and minutes. I do not find it having the most relevant of information. Even though I dislike FB, I find it having more of the relevant information relating to the city.

Would like to see more information published to the web site involving city business. Full meeting notes in detail is sought versus the bullet points provided now. **Our meeting minutes note taker does not have the ability to capture the full conversation details, but does try hard to capture the intent and objective of each topic.**

Just moved in

Yesterday I just accessed the last six months city council meetings. I have not accessed for any other info.

It was use less when I use to look at it and quit wasting my time.

Not enough!

I tend to use Facebook more

Visit about monthly to read minutes

4. How satisfied are you with communication from the city? - Comments

Answer

It seems that a few people have pet projects that should be voted on by everyone. They are not. **In a democracy, we vote for representatives to speak on our behalf. So, essentially, everyone does get a vote.**

Usually an occasional email. I should not have to sign up for Facebook for city communication.

They never ask a question about anything they just give orders

Like the fact that if there is a question it will be answeredjj hi hi

Seems the best option for communicating is face book but not everyone choose to use this platform.

Those of us who aren't on Facebook seem to miss some information. Please use additional forms of communication. **We try to balance our communications and try to limit our FB posts, however, FB has proven to be our most efficient method of communications. City Emails have an average open rate of 60%.**

I would like to see more communication and surveys through email. I love seeing the "State of RA Address" by Shane.

Would like to see more information published to the web site involving city business. Full meeting notes in detail is sought versus the bullet points provided now.

I do not believe using FB as the main form of communication is responsible.

so far, not a lot of need for communication...

Just with how the ditch was handled, otherwise good. **The Council agrees, knew this was going to be an issue but were assured the communication would be pushed to new home buyers. A plan for this area will be communicated to new homeowners prior to spring 2021.**

I feel the city could communicate better on what is happening in the city. For example, there was some work done in the ditches but no email was sent out to explain what was going on. Also, not everyone is on Facebook so sending out emails rather than posting on the Facebook page would be helpful.

Usually ok however it felt a bit sparse during the flood of 2019
I would like more communication through email or on the web. I know we're told to come to the city meetings but I'm not available most of the time. And the minutes are not always clear about decisions.
5. How do you prefer to receive communication from the city? - Comments
Answer
Any way that communication can be had would be nice.
Don't trust Facebook! Don't always look at the website. Email the most dependable!
Never call me, I can read better than I can remember. The only thing that I remember when Nic called me was that he was trying to tell me what to do. He said(I think) should hire somebody to clean up my yard. He had no right to tell me that. What he told me when he and Chris and Tom came over had no bearing to any ordinance. I did everything on the list to stay out of trouble but I am very dissatisfied with Nics attitude. I don't work for RDO and he is not my boss. Chris and Tom were great.
Not a Facebook user.
I think it would be great to have a mailing list for city information. I would even like to see the meeting minutes & agendas emailed out.
I think they all serve their purpose
I would like an email when the city's meeting minutes are available on the website to read, or a link in an email so I can read them when they are posted.
Facebook and email are OK, but posts/emails get buried under other messages quickly. Not everyone uses Facebook either. Could there be an announcement or news link/window between the website and Facebook page so one post could be seen on both sites?
I don't have Facebook
While I like facebook communication, not everyone has this. I think if something is being communicated on facebook, it could also be sent by email.
All are good ways to provide information to the community.
I think all three would be the best. Facebook is good for residents to respond to questions when the city council want quick input.
Post information on all sites
6. Please rate your overall satisfaction with the Reile's Acres Governing Body. - Comments
Answer
I do not know.
On neutral and I haven't taken the time to get familiar with everyone that part of the governing body.
seems that we have some ordinances that are enforced..ie sheds built in backyard without concrete floor or items parked on street for long periods of time
Personally we moved here to be in country. now it feels like too much of a large city separated by the haves and have nots, tree lined streets, type of fencing so as not to upset the upper neighbors, how to cut your trees which is like having a condo association not an actual home, street lights for a select due yard lights for some to which I will say that was a rule that changed for a select neighborhood etc.
To further the question below I think you first have to let everyone be a where of the ordinances so they know what they can and can't do. The ordinances are and have always been posted on the City Websie, reilesacresnd.org
See lots of spending which is concerning - buildings, pickups, tractors, and other equipment. How much is this costing tax payers? The city invests your taxes each year in an equipment fund. The size of our city, even before the newest addition, begs for efficienct and effective maintenance equipment. We conduct a return on investment (ROI) for each piece of equipment we buy, we take into consideration the amount of maintenace needed on used equipment vs the cost of new equipment. We have discovered our costs are considerably lower when we replace most of our maintenace equipment after 3 years. Side note. The city pays cash for every piece of equipment we have. The only debt we have as a city is the city's portion of the assessments for the road project. Our Debt to income ratio is less than 1%. We have some of the best maintained parks in the metro and our roads are cleared of snow in a manner that exceeds everysurrounding municipalitie's winter guidelines. We need up to date equipment that does not break down in order to accomplish this.
I think continued transparency will continue to improve this area.
I am a newer resident with not enough information comment
Actually, I haven't developed an opinion yet.
In the case of Mr. Lura. I think something needs to be done.
No comment spot for proactive versus reactive so I put it here.... with our city growing we just need to be on top of things(which you already do a good job at). I don't think we necessarily need to go look for violations but if you see something just take care of it right away .
I wouldn't mind better communication from city meetings on important topics like annexing land. I am not sure we heard about annexing land nor a lawsuit related to it. The minutes aren't very informative on it. Also checking in on residents about thoughts of land being developed around us and with the Amazon building near us. Or at the very least, just a quick facebook post on when minutes are posted.
SATISFIED
We moved out here for an area that allowed more outdoor activity with safety for our kids to be outside and people seem to be a little picky about things the larger we get./ safety is one thing but letting kids be kids a little is not too bad as long as their parents have a handle on things
8. How often do you use the city parks? - Comments
Answer
when grandchild visits
A few times a week
We use all 3 parks on a very regular basis
The parks here are great for the kids! Great quality and availability for the size of the community.
In the past, we used them on a daily basis.
They are great and I love to watch people enjoy them

Used everyday when children were small.
As our kids have gotten older we use less. But see the value in them for sure.
In the summers I use them Weekly, if not multiple times per week. It dies down in the winter.
With 4 kids, the parks and activities are what they need.
just moved in on the 28th of Sept
Never
During the summer weekly, with school going on we try to get there 3 to 4 times a week. Love all the options for the kids. Use the batting cages and baseball fields during the summer.
Wonderful parks and thankful they are kept up!
They need to build 3 or 4 more so the people who do use them can each have there own.
Will use parks more once the pandemic is over.
The parks are awesome!
When our children were younger, we used the parks daily.
When grandkids visit.
NEVER
Havenât had a chance yet since we just moved.
We have no little children. But the parks are very nice.
Kids use em a lot in the summer
9. What amenities would you like to see added to our parks? - Comments
Answer
Northern park could use some improvements!
A splash pad would be fun. Especially since there is very little shade at the newer park. A splash pad would provide a fun way for kids to cool off. I know there are concerns about "outsiders", but we have plenty of visitors already with the baseball games and it hasn't caused any problems.
Splash pad
Water park (splash pad, pool)
swimming pool.
More lighting, benches, picnic tables. A permanent bathroom structure at the larger parks
Pickleball please!! We could have our own league and teams out here!!
We would like to see an indoor sports building so our community can sign up for space to play sports indoors through the winter months.
It would be nice to have park equipment for children of all ages at all parks. The park in the new addition doesnât cater well to smaller (under 5) children.
could we put a bike path on the dike?
I liked the idea of water park/ splash pad
Swimming pool
It would also be nice to see a splash pad
Pool
Outdoor fitness stations in small developments are huge. Would love to have that here.
Splash pad would be a wonderful addition
Pool or splash pad
Some type of aquatic offering
Dog park
Being that I am disabled that is about the only thing I could do.
Pool
Water and restroom.
They both have a lot to offer.
I would like to see dugouts at the old baseball field.
Would be nice to have rest rooms for the kids
Parks are sufficient for the little use often seen.
Nothing
Trash cans would be good if you have picnic tables.
Dog Park!! I have visited with several other residents when out walking our dogs and we would love to see this, especially since the lots are filling up and there is less area for the dogs to run. It would be great if the dogs had a safe place to play and run with each other.
Pool
Pickleball would be a fantastic addition.
Picnic area with concrete slab and rooftop, like a pergola or hard top for sun blockage that can withstand the wind.
I would really like to see some biking trails/paths around the area. Some sort of indoor exercise area for the winter too. Better snow removal in the cul-de-sacs.
A bike path along the dike and next to 45th. it is more of a dream. Itâs great to see so many walkers and people walking their dogs. Eventually I would love to see us connected to a planned bike system in Fargo along 19th Ave N.
Snow hill for sledding
Indoor sports complex - baseball, etc that can be used during the winter
Swimming pool
Swimming pool
Swimming pool
It would be great to have dog waste stations with bags and garbage cans.
Sliding hill in the winter. Swimming pool like what Harwood has.
Trash cans should be added to all parks.

Also, garbage cans and porta potties would be nice.
Fine with what is here.
Dog park
Dog park
Outdoor pool similar to Harwood
Space for indoor exercise classes or equipment
Bocce
A pool
1st place is pickleball. 2nd place would be outdoor physical fitness equipment. 3rd would be expanded community center (not additional). We could use a larger area to have city meetings now that the city population has grown so much.
Neutral
10. How would you rate the overall satisfaction with our parks - Comments
Answer
[No Responses]
11. How would you rate the overall satisfaction with our roads - Comments
Answer
[No Responses]
12. What additional events would you welcome to our city? - Comments
Answer
Yard decorating, chalk contests, kickball (kids and adults), kid games set in age brackets
chances to get to know neighbors better.
Community concerts- local people/citizens/open mic
Surprised there hasn't been any block parties since we moved here.
Do anything you want, I am a loner and I prefer that. I might participate but I don't care. I don't have any friends since Phyllis died.
Halloween party or haunted house
Easter egg hunt
We don't attend anymore used to go annual picnic. Too many people now and most everyone we knew had either moved, don't attend, or passed away.
We are in our upper 60s
Sufficient events already
I have no interest
All of the above are great ideas... tough to think about it until Covid passes...
None
When we aren't in a covid situation it would be nice to have game nights at the community center. This would be a good way to get to know others in our community. Also it would be fun to have a city wide softball league or just for fun games throughout the warm weather season.
Bring on the fun
Card Game Partners and singles
15. Please enter any additional comments here. - Responses
Answer
I think additional policing is becoming more of a necessity, though to what extent I'm unsure. We've gotten large enough to attract unwanted attention. Additional presence at least evenings and weekends would be helpful to possibly deter some of that.
The Cass County sheriff office item with more would be nice for piece of mind, but only if more issues are uncovered.
I would love to see some additional lighting on the larger roads for a few reasons- on 45th up to the county road for in the winter if visibility is bad more streets can help guide a path but I also think more lighting on those roads could help reduce "unwanted" visitors and maybe result in more of a police presence being less needed.
Would security cameras at the "entry points" to the city be something considered too? Easily noticeable and posted to help reduce crime?
I think a curved walking path along 45th st would be great too and used a ton, especially being no shoulder.
Once the dirt pile is removed by the baseball field turning some of that into parking so the streets aren't full.
Working with Fargo to get 45th south paved, making winter commutes when interstate is closed easier and safer.
All in all LOVE living out here and how you accept ideas!
We have spent a great deal of money on our street. I then find out that 45th street has been paid for by a grant? Wow, when does 32nd Av get that relief? 45th Street was not paid for by a grant. It was paid from our road funds in which we invest annually during our budget cycle. As much as we would have loved to have not had special assessments for the large road project, a city that collects less than \$200k a year in taxes cannot feasibly save \$2M and also take care of the rest of the city's infrastructure.
We love living in Reiles Acres and feel very safe living out here. Very satisfied with snow removal in winter and how clean and well maintained the city is in the summer.
It would be really nice if we could have the freedom to have chickens. Many cities in ND with far smaller average lot sizes allow their residents to have chickens. Chickens also pose significantly less risk to the community than dogs, which are widely accepted.
I'm very happy with my decision to move to Reiles Acres. The only suggestions I have is improvement of 45th street pavement in the future and a walking path along the east side of 45th street. The traffic is getting very busy at the overpass when exiting west onto County 20. I know this is not a city or county issue but would hope to see a light on the overpass in the future with the increased traffic flow, especially coming from the east. We would love to include this in our comprehensive plan, but 45th st from 19th Ave to 32nd Ave is not part of our city or ET area. ND Century Code does not allow a municipality to expend collected taxes on infrastructure outside of the municipality it was collected in.

On county road 20 could the speed limit be reduced to 40 until past Reiles Acres. Was a death with fast driver and bicycle. Plus when making a left turn into Reiles, traffic does not want to slow down sometimes. Can we take this as a proposal to the city that governs speed limit on County Road 20? I am just concerned with safety for everyone. **Done.**

I would like to see natural barriers like trees planted just on the south side of county road 20 in the city owned area. **We are working on this.**

Love seeing kids playing in the area but the motorized bikes, atv's etc need to be monitored more closely. Kids driving through the streets ignoring stop signs and crossing from the ditch across the road without looking is a recipe for injury.

Thank you for putting together this survey! Hope you get a lot of constructive feedback.

The walking/biking lane on Landview was a great addition for the safety of our pedestrians.

Get rid of speed bumps. Use science and not anecdotal stories make traffic decisions (speed bumps, speed limits). **We are using science and are aware that a tree lined street is the most effective method of traffic calming. Until our city has mature trees, we are forced to use speed bumps. We know they are working when we receive complaints about them.**

I would like to hear further information on the potential of paving the gravel section of 45th street This is a vital route to reach Reiles Acres and the quality of that road is very poor.

Not sure what the city is under contract with Cass county sheriffs dept? A lot of break in to constructions trailers so extra patrol would be nice at night to hopefully curb this issue... just fear when building stops will homes and garages be targeted next.

I am concerned about some of the houses that have so much trash in their yards or overgrown landscaping that makes the house look vacant. **You would think this could be a self policed easy kill. It is not and we are continually working towards solutions to a few challenging areas of the city.**

I would love to see the sheriff around more if that meant getting rid of the seasonal speed bumps.

Overall we are very happy with the community.

I seen that the Mayor thanked the Outgoing City Council Members on the Reiles Acres Facebook page but I don't recalled seeing a welcome to the Incoming City Council Members on Facebook.

I don't believe the city streets were swept all summer.

When it comes to ordinance enforcement we need to be both proactive and reactive. We have many ordinances that aren't being enforced I guess we pick and choose which one we want to enforce and which one we want to ignore. There needs to be a balance of proactive and reactive on ordinance enforcement which can be hard to find.

Answer question above about police status I think it would be a waste of money full time. However with that said the city has experienced some things lately that sometimes a police presence would be welcomed, i.e. robberies, snooping or scooping, etc.

I have heard that there were quite a few thefts this year in the new addition. More late night sheriff department patrol is required.

Drainage after the road project still isn't adequate. Ditches on the south side of town (along 32nd Ave) still hold water in low spots.

We have a drainage plan and will continue to work on our most severe area.

City leadership is the best it's been since we have lived here. Good job!

Speed bumps are a good idea, but would appreciate them all be segmented so that spacing could allow for motorcycle traffic to drive between the segments. They aren't the speed problem.

Put more pressure on Fargo and the township to keep the gravel roads entering/leaving the city maintained so that they aren't always washboarding. Our communications are continual and will carry on. **We agree and are trying to motivate them to increase their frequency.**

Push all snow along 32nd Ave to the south. There isn't a wind break along that side of town, so the houses on that road get plugged by snow being pushed into the driveways. Blade it into the southern ditch and wing it down. **Agree, the team will do this whenever possible.**

I wish Landview south could be leveled out so there are not a bunch of dips in the road.

Could you change the format of the meeting minutes to be PDFs or uploaded in a way that when you click the minutes you dont have to download them to your PC, instead they could pop up in the internet browser window?

It's so nice up here people are very friendly love it way it is

Remove the speed bumps - they have little to no impact. It is scary living near them when the semis hit them making thunder/crashing noises.

All the Fargo businesses and their bright lights are causing light population. There is no need for all the bright lights. Tough ordinances are needed to stop it. Their lights should be no more intensive than the airports taxiway lights. **We cannot control light pollution in another municipality. We do agree, however, the amount of grievances we have with our neighboring communities are endless and we have to choose our battles.**

We are so happy with all the kids in the neighborhood that each family looks after all the kids and are always communicating with us. the friendships and activities will be a lifelong memories for theses young kids. Everyone we have met over the years are outgoing and work together well to make the neighborhood a safe place.

Thanks for all that you do for our city!

only thing that we see, since we live next to a stop sign and a park is about 90% of cars roll through the stop sign if they slow down at all. then when games are held at a park, it gets to be a challenge to get in and out of our place. **We have requested more presence during these peak occupancy times. We are hopeful this will help. A call to the Sherriff's office goes a long way.**

There needs to be an increased awareness of "curb" appeal. Excessive items, cars, weeds, etc need to be taken care of. There is a lot of time being spent on social media complaining about kids and pets; however, we are losing the war on house upkeep. I am beyond "feeling bad" as this should be a personal commitment from everyone. I am not interested in having a \$400,000 home in an unkept neighborhood. We don't need to measure our grass height, but we do need to have some personal reflection and accountability by some residents.

I am glad the splash park was put on hold. If the city has additional funds it would be nice if they were used to satisfy special assessments from recent improvements or bank it for future infrastructure needs.

Law enforcement... yes if need arises... as population grows, other elements may grow as well.

We are avid cyclists... I know this is a fantasy, but access to bike paths/ safer roads (if county 20 had the shoulder that county17 has, that would help) would be awesome.

Obviously if 45th could get surfaced that would be ideal. The interchange coming off the Interstate is very dangerous, and certainly won't get better with Amazon coming in. **We have our newest council member addressing this with Cass County. There are a lot of balls in the air on this that include everything from turning lanes to traffic lights. Our first win was reducing the speed limit on Cty 20.**

Developing the 8 acre commercial property... some type of convenience store? Lots of potential there. **Unfortunately, wed o not own this and are awaiting plans from the developer.**

Thanks!

I would like to know if there are times when the city streets are cleaned with a street sweeper. We have had multiple punctured tires from screws and construction debris. Regardless if you live in the the new addition or not, on FB many people have commented on having the same issue. I know with all the building these days it is hard to control, but are the city streets swept at all in the summer to try to help that? At least until the massive amounts of building years subside? Thank you.

I would really like to see some biking trails/paths around the area. Some sort of indoor exercise area for the winter too. Better snow removal in the cul-de-sacs.

According to the city covenants, we aren't allowed to park on non-improved surfaces, yet I see trailers in backyards. I see trailers/vehicles parked at the end of 35th ave quite frequently overnight.

I would appreciate that if we have the rules in place (which I like) that all of the residents are held to the same standard. I understand occasional overnight parkings etc but I think we have a systematic problem. We do have some habitual offenders. **Best path to success after talking to your offending neighbor is make a council member aware. We can generally make a phone call to have a conversation or send a letter and fine if ignored.**

Overall - very satisfied with living here in RA!

The animal situation dogs barking, not following the leash law, cramping in neighboring yards needs to be better controlled / stopped
Four wheelers, golf carts and motorcycles ripping around the city needs to stop
Why have these ordinances if your not going to enforce them

I am not a fan of the new speed bumps. I can't imagine living next to those...they must be loud. **They may be loud, probably not as loud as a biker or walker being struck by a moving vehicle, though.**

The off-road vehicles with young non-licensed drivers are a problem. It would be great to see this addressed.

Also, there is an uptick of street parking and frequently parking the wrong direction of traffic.

It would be great to see the breakdown of payments to personnel, and an explanation when checks are written to individuals.

The city has been wonderful and we are thankful.

There was no spot above to comment by the roads but since city our roads/ ditches were redone , our ditches do not drain properly and never were fixed correctly by Lowrys.

*more mosquito spraying please ~~do~~ **we try!**

Good job to city workers. I see so much time and energy put in to make this a great place to live.

I would love to see a walking path or biking path along landview (not part of the road) that would be connected with sidewalk near the roundabout. **We would, too. Unfortunately, this areas is private property.**

Reiles Acres is a great place to live. However, with more people, come more issues. People drive too fast on the city streets and ignore basic rules of the road such as stopping at stop signs. Too many children/kids speed on dirt bikes, ATVs, etc. on city streets and in city parks. I'd like to see the roundabout in the winter time have more de-icer put on it. It's very slippery. Thanks for the great job in clearing the roads in the winter!

Some city trash cans scattered throughout the community would be a nice addition. **We erred on the side of caution this spring and avoided bathrooms and garbages to avoid a public health issue. In hind sight, we could have introduced both of these elements back. You will see these again in 2021.**

Land view road which we got assessed a large amount of money for is a disaster with the cut ins to the pavement after the new pavement was installed we should get our money back or it should be repaired at no cost that is either poor engineering/design or contractor failure this is unacceptably and I can't believe our city government accepted this project. **City government did not see these when the project was completed and agree with you. We have and continue to work on a remedy.**

This is a great place to live!

City government is going in the right direction for the most part. Thanks!

Are they ever going to pave the gravel road to 19th Ave??

Only city desires are of course paving 45th & garbage containers at parks/city garages. **Can and Will do in 2021.**

There is uncontrolled use on our roads by dirt bikes and other unregistered/uninsured vehicles, will cause significant liability if there is an accident

I would like to keep the city safe. It is good now, we need to keep it that way. Community watch stuff posted on Facebook is good. Any efforts to avoid Fargo encroaching in the future are key . **We are diligently working on the Fargo encroachment.**

We Do not need invading my privacy
I own the property not Reiles Acres